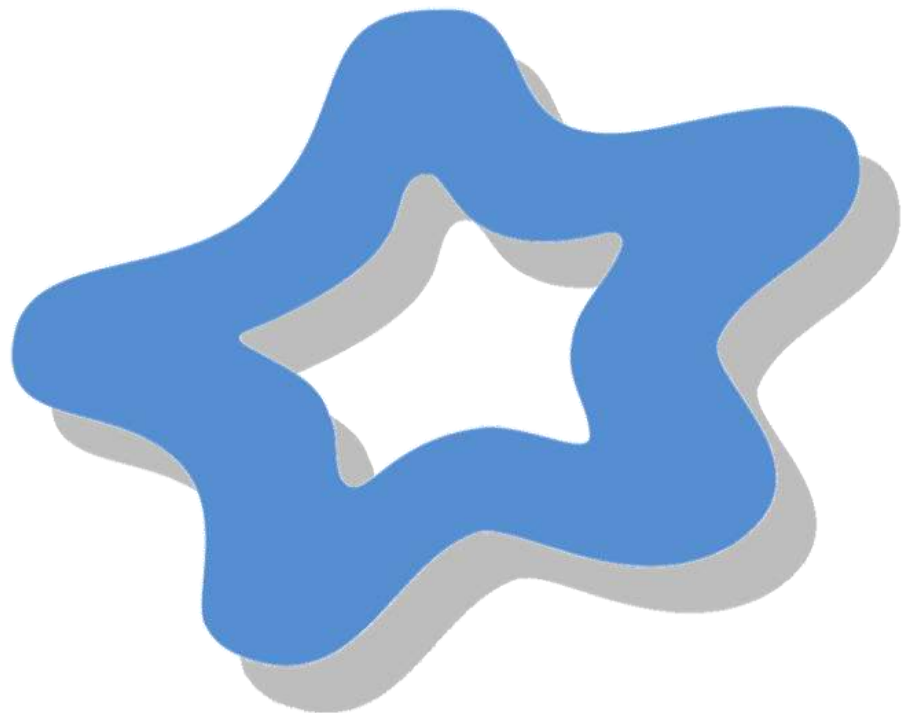




SQM

SUPPLIER QUALITY MANUAL



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Introduction

The mission of the Grupo Simoldes Plastic Division is to be the preferred choice of its customers, employees, and suppliers, contributing to sustained growth for the satisfaction of its stakeholders. To achieve this mission, it is essential that all products produced and purchased by Grupo Simoldes Plastic Division meet the required specifications.

Achieving world-class performance levels is only possible by linking suppliers to a common quality assurance policy, ensuring that all quality procedures are applied throughout the production flow. The development of a close collaboration among Grupo Simoldes Plastic Division and their suppliers from the product design phase up to series supplies is fundamental to achieve zero defects.

This manual sets out the principles that should guide the relationship between Grupo Simoldes Plastic Division and its suppliers to ensure the quality of its products.

The Quality and Environment Policy is available at www.simoldes.com/plastics/quality.

Goal

To secure quality assurance of products since initial reception in our facilities until use by the final customer, establishing the means of communication and sharing methods between the companies in Grupo Simoldes Plastic Division and its suppliers.

Document available at : www.simoldes.com/plastics/purchasing

1. Request for Quotation – RFQ

The Request for Quotation (RFQ - Request for Quotation) is the process that precedes the selection of a supplier and allows the supplier to offer goods or services. Documents associated with this phase are:

Molds

- Injection Tool Specification - [M041PP02](#) - Identifies the specific characteristics to the part template in question.
- **Template Terms of Reference** - Defines the general specifications for all Group templates Simoldes.

Equipment

- **Equipment Specification Sheet** - [M037PP02](#) - Identifies the specific characteristics to the equipment in question.
- **Equipment Specification Sheet** - Defines the general specifications for all equipment of Simoldes Group - Plastics Division.

Control Gauges (MDC)

General Specification for the construction of specific control gauges and the specification for the construction of the control means - Defining the characteristics / specifications required in the construction of control gauges.

Direct and Indirect Materials

Request for Quotation (RFQ) - [M011PS02](#):

- **Decomposition part price** - Identifies what is included in the price offered (material / process / logistics / depreciations and investments...).
- **Packaging concept** - Sets the general rules for the design of products and packaging components.

Logistics Services / Transportation

Regular Service Provision Contract Specifications for Logistics / Transportation -Defines the specific features adjacent to a Logistics Service/Transport - [SUPPLIER LOGISTICS MANUAL](#).

In addition to the documents mentioned above, other documents may be sent to be considered for the offer. General Terms and Conditions of Purchasing of Grupo Simoldes Plastic Division and the Specific requirements apply to all Requests for Quotation (RFQ).

General Terms and Conditions of Purchasing of Grupo Simoldes Plastic Division are available at: www.simoldes.com/plastics/purchasing.

Grupo Simoldes Plastic Division and final Customer - specific requirements (CSR) are available at: <https://extranet.simoldes.com>.

2. Selection and Evaluation

The materials purchased by Grupo Simoldes Plastic Division companies are classified into two families:

I. **Direct Materials:**

Materials that make part of the final product to the customer (raw material and product components and one-way packaging - BOM) and Subcontracting products and processes.

II. **Indirect Materials:**

Materials that are not part of the final product to the customer and services in general.

- **Project - Related to the final product:** Production and control tools, Engineering / Laboratory services.
- **NPR (Non-Product Related)** - General services, Equipment and Materials (for maintenance and production), Logistics operations and Transport.

Awards are preceded by a supplier selection process.

Two different cases may occur in this selection step:

- Supplier belonging to Grupo Simoldes Plastic Division panel and previously qualified.
- New Supplier (outside of Grupo Simoldes Plastic Division panel).

In this latter case, it is necessary to fill in the "Supplier Identification Sheet" [M007PS02](#). Risk assessment is done in this document, in addition to the identification data.

Assessing supplier results in three levels of risk classification:

- ❖ **Low risk Supplier**
- ❖ **Moderate risk Supplier**
- ❖ **High risk Supplier**

High risk suppliers may only integrate the panel of Grupo Simoldes Plastic Division's suppliers after the implementation of corrective actions to improve the classification. The evidence of supplier quality certifications must be submitted by the supplier.

At this stage, Grupo Simoldes Plastic Division may require an audit to the supplier's process. In this case the supplier is informed in advance of this intention, in order to schedule the audit.

The supplier panel is evaluated by Grupo Simoldes Plastic Division on an annual basis, according to **M016PS02** matrix (Critical Suppliers of Direct Materials are evaluated quarterly).

The supplier evaluation results in three levels of classification:

- ❖ **Low Risk Supplier**
- ❖ **Moderate Risk Supplier**
- ❖ **High Risk Supplier**

The supplier's final evaluation is downgraded to **High Risk** whenever a second-party process audit is evaluated as a **C** or if Supplier escalates to Level 3.

Suppliers which scored High Risk cannot be awarded with new products or services (new business on hold) before implementing corrective actions for the deviations identified in the assessment.

Suppliers which scored **Moderate Risk** must define and share an improvement plan for the issues identified on the assessment, within 30 days from score acknowledgment.

Assessment of Suppliers of Direct Materials

This assessment is performed annually to all suppliers and quarterly to critical suppliers - **M016PS02**.

When a Supplier shows significant deviations from the targets defined on the “Annual Quality Commitment”, which is sent every year to the supplier, it is classified as critical.

The evaluation covers two areas:

I. Quality:

- PPM
- Quality Claims
- Number of Internal Production Stoppages
- Quality System Certification Level
- Customer Audit Results
- 8D Answer delay for step 3

II. Logistics:

- Logistics Claims
- 8D Answer delay for step 3
- Number of Occurrences of Premium Freights

The final evaluation will be downgraded if one or more of the below situations occurs (maximum score of **Moderate Risk**):

- OEM supply disruptions occur due to Supplier failure
- Existence of OEM claims due to Supplier failure
- VGA Supply Chain Supplier with no IATF certification.

Annual Review of Suppliers of Indirect Materials

This review covers the following purchase areas - **M016PS02**:

I. NPR (Non-Product Related)

- **Calibration and Ens. Lab Serv. Engineering:**

- Service Performance
- Price
- Reply Lead Time
- Delivery Lead Time
- Geographical Proximity

- **Transport & Logistics Operators:**

- Service Performance
- Price
- Answer Lead Time
- Financial Capacity

- **Maintenance:**

- Service Performance
- Price
- Reply Lead Time
- Delivery Lead Time
- Geographical Proximity

- **Energy:**

- Service Performance
- Price
- Answer Lead Time
- Financial Capacity

- **Sorting and Rework:**

- Service Performance
- Price
- Reply Lead Time
- Delivery Lead Time
- Geographical Proximity

- **Waste:**
 - Service Performance
 - Price
 - Reply Lead Time
 - Delivery Lead Time
 - Geographical Proximity

II. Project

- ***Means of Production and Control:***
 - Technical Capacity and Autonomy
 - Delivery Lead Time
 - Financial Capacity
 - Quality Performance
 - Technical Assistance
 - Reply Lead Time

- ***Packaging:***
 - Technical Capacity and Autonomy
 - Delivery Lead Time
 - Financial Capacity
 - Quality Performance
 - Technical Assistance
 - Reply Lead Time

Annual Quality Commitment

Applies a Zero defects strategy.

Every year, the Quality Commitment targets are sent to all Suppliers of Direct Materials.

The Quality Commitments aim at assuring a continuous improvement from all suppliers to attend to a total quality of all products delivered.

The [M006PS02](#) document is sent annually to each Supplier and defines the quality and logistics goals for the current year:

- PPM (5)
- Incident (Quality and Logistics)
- Time for 8D responses - Step 3

In case of deviations from target, the supplier will be warned every quarter and an improvement action plan will be requested.

If the supplier doesn't return the document [M006PS02](#) duly signed within 15 days, the defined objectives are considered accepted by the supplier.

The Customer stipulates a zero failures strategy. If faults occur, the Supplier (in addition to its liability in terms of warranty and on other grounds under the Supply contract) must agree on a written quality improvement program with the Customer Quality Assurance department. Until a written agreement is in place, the Supplier is required to reduce the occurrence rate by half every year.

Note: All VAG (Volkswagen Group) suppliers of direct materials must identify and report, upon request, the person responsible for Product Safety (PSB/PSCR). This requirement is also applicable to their sub-suppliers (VDA 6.3).

3. New Product Development

3.1. Input data to offer

The matrix of "Product Specifications: Components and Subcontracting". - [M008PS02](#) – defines the required specifications for the product and is provided by the Purchasing Department at the Request for Quotation (RFQ) stage. This document and its attachments identify the contract technical specifications: identification standards, 2D drawings, forecasted volumes, logistics, quality targets, critical characteristics, necessary documentation for the PPA Process, etc.

The supplier, as a product/service specialist, must request from the Purchasing Department any additional information considered necessary to quote the product or service to assure the specifications, targets, and all specific requirements.

If necessary, a meeting or direct contact can be arranged with Grupo Simoldes Plastic Division's technical teams to clarify all matters related to the specifications.

3.2. Initial Samples

After the award, the supplier must submit the requested documentation (see the matrix "Product Specification") together with the samples to accomplish the PPA Process.

The initial samples process purpose is to demonstrate the conformity of the product presented in accordance with the required specifications and must contain all the required data requested on the "Product Specification" document.

This file must include a complete PPAP cover sheet as "Part Submission Warrant" from AIAG or "Production Process and Product Approval" from VDA2, according to [M017PS02 / M018PS02](#).

The Initial samples must be produced in serial conditions without any rework or other type of prototyping not representative of final serial process.

A new initial samples file must be submitted in case of:

- Technical or Specification changes.
- Production Process or Supplier's Production site changes.
- Product Raw Materials and/or Components changes.

In the same way, every time changes to REACH directives, Hazardous Substances List or internal Engineering Change Requests (material changes, production location changes, product evolution, etc.) are announced, which imply, among other activities, changes to a material or component IMDS number, the supplier has to act accordingly and provide an updated IMDS number within the lead time required by Grupo Simoldes Plastic Division.

Also having as a consequence costs debited by the customer to Grupo Simoldes Plastic Division, failure to accomplish this will result into the attribution of costs to the supplier to the same extent.

A Product Requalification must be made every 3 years: Dimensional, Functional and Laboratorial, unless otherwise specified on "Product Specification".

In the absence of a clear statement, it is assumed that the supplier understands and applies the Grupo Simoldes Plastic Division specifications and Final Customer Specific Requirements (OEM) and ensures their implementation in its supply chain.

To ensure the quality of the direct products supplied to the Grupo Simoldes Plastic Division plants, the supplier shall implement an internal process for layout inspection and functional verification according to IATF 16949 (section 8.6.2 - Layout inspection and functional testing). To do so, a complete retraining is necessary, at least every 3 years.

The supplier must maintain its productive capacity in accordance with the PPA Process throughout product life, including serial life and aftersales (15 years after the end of serial production). For this purpose, the supplier is requested to keep the PPA Process during this period.

3.3. Validation

The analysis of the PPA Process results in the following decisions:

- I. **OK:** this means that all the agreed customer requirements (as in the initial sample submission planning) are attended to without restrictions. Product Approved for production and delivery.
- II. **Conditionally OK:** this means that the agreed customer requirements (as in the PPA Process planning) are not totally approved. Product deliveries can be done (possibly subject to agreed actions) for a limited period of time or quantity; re-approval of the PPA Process must be done in the timing requested to guarantee all scheduled deliveries on time.

- III. **NOK:** This means that the agreed customer requirements (as in the PPA Process planning meeting) are not accomplished. Under this condition, the product is not approved for production and delivery, requiring immediate corrective actions.
- A re-approval of the PPA Process must be done in the timing requested to guarantee all scheduled deliveries on time.

The correction of non-conformities must be implemented within a time agreed between both parties before starting the supply (pre-series or series).

Deliveries cannot start without previous validation from the Quality Department of Grupo Simoldes Plastic Division's representatives.

4. Serial Supply - Direct Materials

4.1. Non-Compliant Products

Non-compliances (NOK products) can be detected by the companies of Grupo Simoldes Plastic Division at different stages of the process, namely:

- On reception control
- In the manufacturing process
- At the final client

Examples of Non-compliance:

- Quality: Dimensional, functional or aspect issues, exceeded shelf-life, mixed-references / parts.
- Logistics: Quantities, delivery or packaging NOK.
- Documentation: Relative to product quality (documentation on expiry date; outdated certificates, batch numbers missing, etc.) and logistics (delivery notes or other documents missing or incorrect reporting).

In case of detection of non-compliance, the companies of Grupo Simoldes Plastic Division send the supplier a Non-Compliance Report (RNC), identifying the problem according to the [M015PP06](#) matrix or another equivalent document with the same contents.

Following treatment is expected from supplier's side:

I. Problem Solving

Define and inform actions to contain the problem within 24 hours.

To cover the needs, Logistic from Simoldes shall request additional products. The new shipment must be with conform products, properly identified. Identify the causes of the incidents and implement the supplier's plan of corrective and preventive actions. This action plan should be presented in 8D format (example [M016PP06](#)) and shipped within 7 days of receipt of the non-compliance report.

II. Sorting

Promote the sorting of all suspicious material (Internal and External) / non-compliant at its premises and / or the premises of the companies Grupo Simoldes Plastic Division, to assure the conformity of products. The sorted products have to be identified with proper labels. After reception of the companies Grupo Simoldes Plastic Division request, the supplier has in maximum 8 hours to start the material sorting in the Simoldes warehouses with your proper resources or subcontracted company. In case of no complying with this, the companies Grupo Simoldes Plastic Division will perform the sorting and will debit the costs at the supplier.

The supplier has a period of 5 working days to collect the non-compliant in Simoldes warehouses material and must inform in writing when they will pick up and at what time. If they do not, the company Grupo Simoldes Plastic Division has the right to destroy the material, and the cost of destruction will be charged. Non-compliant material that will be collected by the supplier, it is mandatory to issue a return slip, in which will originate the respective debit note.

III. Controlled Shipping

For repetitive non-compliance, a company of Grupo Simoldes Plastic Division may formally request the Controlled Shipping. The intent of Controlled Shipping is to implement a rigorous process that protects Grupo Simoldes Plastic Division from the receipt of non-compliant parts and/or material. Controlled Shipping is a formal requirement of Grupo Simoldes Plastic Division for suppliers that aims to put in place an additional inspection process to sort non-compliant material, while implementing time root-cause analysis and corrective actions. The Controlled Shipping process shall be considered an addition to normal controls and to a potential supplier's Quality Firewall (if the Supplier already made the decision to implement one).

There are two levels of controlled shipping:

A. Controlled Shipping – Level 1 (CS1):

- I. CS1 requires the supplier to contain the suspect product and perform a redundant 100% inspection process. This process is ensured by the supplier. Has 24-hours deadline to start screening.
- II. The second step of CS1 is to identify the root cause of the defect and incorporate definitive and corrective actions.
- III. The third step of CS1 is to verify that the corrective actions are effective through the above-mentioned inspection process.
- IV. The fourth step of SC1 is to get the target zero defects. In weekly basis, the supplier has to send the CS1 result at the companies Grupo Simoldes Plastic Division. After obtaining the target during one complete week, the lifting of CS1 has to be agreed with the company Grupo Simoldes Plastic Division.

B. Controlled Shipping – Level 2 (CS2):

- I. Grupo Simoldes Plastic Division will require CS2 whenever the supplier has failed to correct the problem in CS1 or has had major quality problems.
- II. In CS2, the supplier is required to continue in-house inspections as in CS1 and add an extra inspection process performed by a third-party inspection and sorting company. This third party is selected by the supplier but has to be approved by the customer. The supplier is always responsible for the payment of the third-party inspection and sorting company.
- III. The root cause analysis and irrevocable corrective actions started in CS1 must be continued or repeated until they are effective, as indicated by data reported on redundant inspection processes.
- IV. The lifting of CS2 has to be agreed with the company Grupo Simoldes Plastic Division, after obtaining the target of zero defects, during one complete week.

4.2. Costs related to non-compliance

For each non-compliance, the list of the costs involved throughout the supply chain is made.

All detailed costs involved will firstly be sent to the supplier on sequence of the Non-Compliance Report. The supplier will have 24 hours to answer any questions before the debt is issued by Grupo Simoldes Plastics Division companies.

5. Automotive Industry Customer Specific Requirements

Grupo Simoldes Plastic Division's suppliers are required to comply with automotive sector requirements and specific final customer requirements (where applicable), as well as with the statutory and / or regulatory requirements in force in countries of origin, assembly or destination of products, processes, or services.

Grupo Simoldes Plastic Division ensures the availability of the necessary Requirements and their OEM Customer Specific Requirements at website <https://extranet.simoldes.com>.

Note: Some of the documents may require supplier pre-registration.

6. Supplier Development

6.1. Supplier Quality System Development

Grupo Simoldes Plastic Division requires that all suppliers implement a continuous process improvement, which, in turn, requires the implementation and upgrading of a quality management system certified according to ISO9001 (unless otherwise agreed with the ultimate goal of certification by the standard IATF16949 for all suppliers of direct materials).

6.2. Second-Party Audit

Grupo Simoldes Plastic Division may request a second-party audit to the supplier's processes and products, according to the methodology recognized by the final customer. For such purpose, the supplier is informed in advance of the intention to perform the audit. An action plan must be presented within 30 days after the audit result.

A follow-up planning of the action plan needs to be done for at least 3 months until the action plan is concluded (through visits to supplier or by any other means, if agreed with the company of Grupo Simoldes Plastic Division).

As an alternative to conducting a second-party audit, the supplier may be required to conduct a self-audit using a format recognized by Grupo Simoldes Plastic Division. In this case, the supplier must share the results with the company of Grupo Simoldes Plastic Division as being the improvement action plan identified for follow-up.

7. Critical Suppliers Program (Escalation Process)

A Supplier that fails to adhere to the quality requirements regarding the situations defined below:

1. Claim reoccurrence,
2. 8D reports are delayed,
3. Problem detected at final customer,
4. Supplier annual evaluation rated **High Risk**,
5. Second-party audit to supplier process rated C,
6. Reactivity requested to Supplier not effective,

can be assigned to the Critical Suppliers Program (suppliers in difficulty). The program has four escalation levels:

- **Level 0** - Supplier creates problem
- **Level 1** - Supplier is not successful in solving problems
- **Level 2** - Supplier has a serious quality problem
- **Level 3** - Supplier is not suitable for quality level required by SIMOLDES Group – **Business on hold**.

Level ratings from **0** to **1** are assigned to Plant Quality and Level **2** rating is assigned to central management, Commodity Buyer (regarding Annual Evaluation Performance) or Central TQM Suppliers Quality (regarding claims, Quality Performance and/or second-party Audit rating).

The Responsible for Plant Quality shall render available data of its activity that implies the initialization of level 2 or 3 escalations to the central functions.

A Level **3** rating ("C" rating, new business on hold) can only be issued in a Top Management meeting by Purchasing Manager and Total Quality Manager.

The responsibility for contacting the supplier by letter and format is set out in the document itself format [M023PS02](#) (Program - Critical Suppliers).

8. The FMEA Process

The automotive industry remains one of the most challenging areas as to improving the quality of existing products and introducing new products and technologies in a short period of time.

To ensure the success of the strategy without failure, the right tools must be used to anticipate problems and guarantee the right product at the right time.

The FMEA is the tool used to analyse technical risks and anticipate solutions in order to reduce failures and improve the product quality and process reliability.

The FMEA must be included in all supplier product and process development to ensure the final total quality goal.

Suppliers must therefore plan the transition from the respective FMEA process(es) and methods to the new AIAG and VDA FMEA process and tools carefully.

The transition date and the project stage after which new projects follow this method shall be defined by the company, taking in consideration the Customer Specific Requirements.

9. Lessons Learned

All failures reported by external and internal customers must be used for the continuous improvement process. All problems must be analysed deeply to identify the real root cause and implement definitive corrective actions to avoid any new incidence on the current and future products.

All the corrective actions for each problem identified need to be included in a Lesson Learned process to be introduced in all new product development FMEAs.

For incidents that caused severe disruptions or present a high-risk level, Grupo Simoldes Plastic Division may request a presentation of the relevant A3 PDCA on site.

10. Environmental Requirements

In accordance with its Quality and Environment Policy (available at <http://www.simoldes.com/plastics>), Grupo Simoldes Plastic Division considers that protecting the environment is an essential guarantee in order to ensure the sustainability of future generations. As such, Grupo Simoldes Plastic Division and its business partners must develop their activity in order to assess the risks involved and minimize environmental impacts.

Under the Environmental Management System, Grupo Simoldes Plastic Division intends to move its suppliers to adopt environmentally sustainable practices.

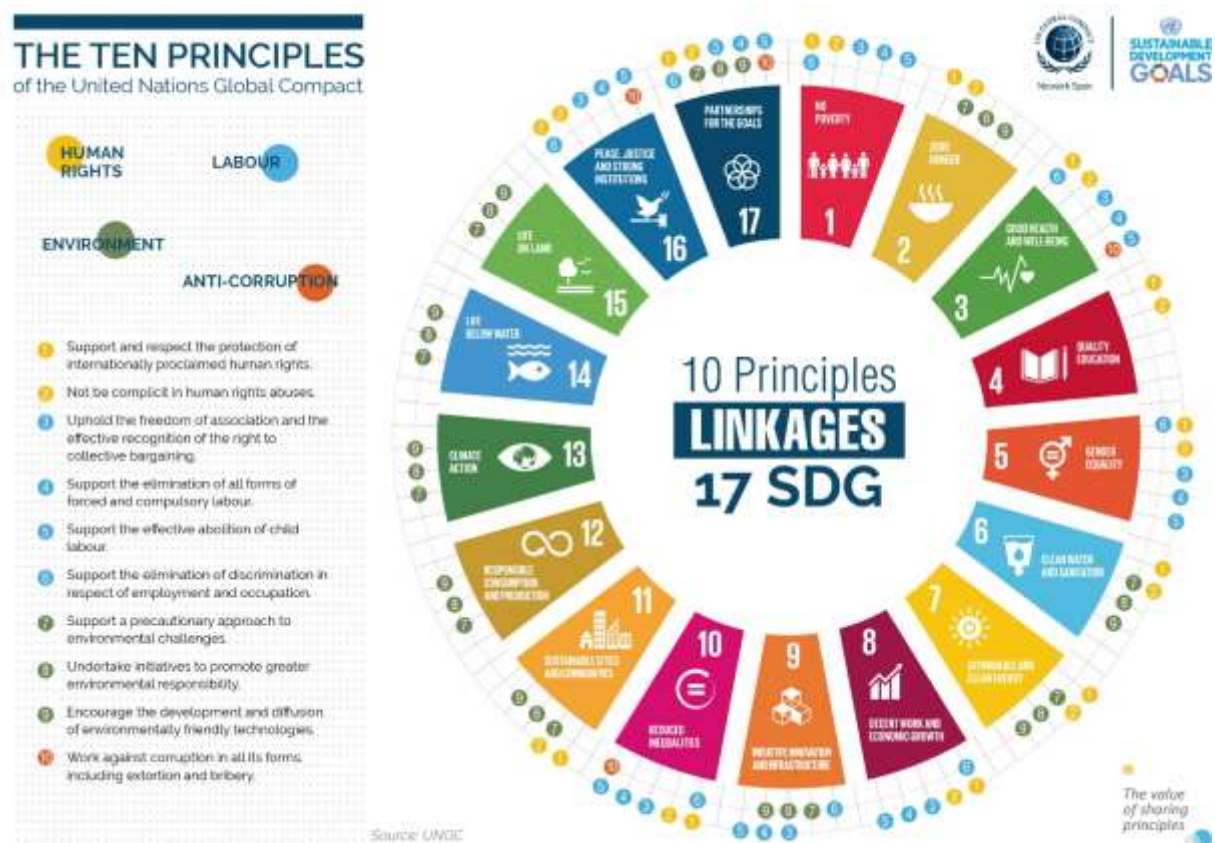
Grupo Simoldes Plastic Division suppliers must:

- Ensure compliance with all environmental requirements imposed by the applicable law.
- Develop production practices to minimize the generation of solid waste, air pollutant emissions and emission of liquid effluents.
- Ensure the implementation of policies towards natural resources consumption control.
- Whenever possible, implement environmental management systems that enable a sustainable development.

Note to Suppliers of dangerous substances and mixtures: These suppliers must ensure that all product safety data sheet and product labelling are written in the destination country's language.

11. Sustainability

Grupo Simoldes Plastic Division intends that its business partners, in the scope of their activity, are aligned with the Principles of Sustainability and Social Responsibility, as defined by the Global Compact and the Business Charter for Sustainable Development of the International Chamber of Commerce (ICC) and with United Nations Sustainable Development Goals.



Grupo Simoldes Plastic Division aims to do business in a way that promotes prosperity, the environment, social well-being, and quality of life in partnership with our stakeholders. In order to achieve this, we base our activity on the following principles, which constitute our Sustainability

Policy:

- Comply and exceed, where practicable, applicable legislation, regulations, client's requirements, and other international accepted principles like ILO Conventions on Human Rights.
- Business integrity, ensuring that all our employees know and respect our code of conduct and that our partners and suppliers observe and follow ethical principles in the way we all conduct business.

- Continually strive to improve our sustainability performance, through the integration of sustainability criteria in product development, improvement of the use of renewable materials and integration of circular economy practices.
- Foster prosperity by working on operational excellence: health and safety, energy efficiency, water management, process optimization, employee training and education and other material topics.
- Continuously integrate sustainability in our supply chain and in this way contribute to behavioural change.
- Monitor, review and report our sustainability performance annually.

Grupo Simoldes Plastic Division is committed to a sustainable business model as stated in our vision. Our mission drives value creation to those involved in the business relationship but requires alignment with client's expectations and market trends in several subjects, such as quality, safety, innovation, sustainability, and responsible sourcing.

In order to align our business partners with our Sustainability Policy, we developed a Supply Chain Sustainability Program, which includes the [Suppliers Code of Conduct](http://www.simoldes.com/plastics) (available at <http://www.simoldes.com/plastics>).

As part of our Supply Chain Sustainability Program, we developed a [Pre-Assessment Questionnaire](#) with the main goal of getting to know our suppliers through their practices related to sustainability, namely compliance with the applicable law, social and environmental responsibility and supply chain management within the scope of the services provided to Grupo Simoldes Plastic Division.

12. Occupational Health and Safety

Grupo Simoldes Plastic Division considers the Occupational Health and Safety of all its employees and stakeholders an essential factor for its good performance and market reference. As such, we base our Occupational Health and Safety Policy on assessing the risks involved in our activities and ensuring a safe and healthy work environment for all employees and third parties that may come into contact with our infrastructures, promoting the training and information on the risks inherent to our activity. The business partners of Grupo Simoldes Plastic Division must follow an Occupational Health and Safety policy as well as ensure compliance with the legal requirements applicable in this matter and the guidelines of the International Labour Organization (ILO) Convention 155.

13. Costs_ Europe and Morocco plants

- Cost of Incident Treatment - **€ 200**
- Production Impacts:
 - **€ 35** stop time (hour) x workforce impacted by stop production
 - Extra time to produce (**€ 60 / hour** x workforce)
- OEM Impacts: Vehicle Blocked - **€ 700**
- Part Destruction by Group - **€ 25 / hour**
- Stock management cost – **€ 25 / hour**
- Logistics impacts: Costs of manipulation (load/unload/movement) - **€ 100 / hour**
- Treatment Costs - claims on the client.
- Logistics impacts: Costs of extra transports and Costs of extra area by m²
- Logistics impacts: Replacement of rejected parts (price of parts)
- Critical Supplier: Costs of audits, travels, hotel, meals, transportation ...
- IMDS: Costs for IMDS submission delay...

14. Costs_ Brazil plants

- Administrative fee per incident - **R\$ 1 980,00**
- Recurring claim fee - **R\$ 3 960,00**
- Penalty rate for delay / Refusal of steps in 8D responses - per day - **R\$ 100,00**
- Labour Cost (Laboratory) _ per hour - **R\$ 70,00**
- Labour Cost (Engineering) _ per hour - **R\$ 70,00**
- Labour Cost (Inspector) _ per hour - **R\$ 60,00**
- Labour Cost (Logistics Operator) _ per hour - **R\$ 60,00**
- Cost of forklift rental - per hour - **R\$ 160,00**
- Cost for sending a technician - per hour - **R\$ 70,00**
- Cost Emission _ Expense Report - **R\$ 400,00**
- Rental Cost Bench _ per hour - **R\$ 40,00**